



## SERVICE COMMITMENTS as of 11/1/2011

(WWL SERVICE 110111.DOCX v2.1A)

Our service areas have been altered due to the closing of our Garland, Texas (Dallas) terminal, our partnership with Northwest Furniture Express in the Pacific Northwest and our intention to partner with American West in California.

Here is an overview of the changes:

- WWL WILL MAINTAIN OUR CALIFORNIA TERMINALS AND RELATED INTRASTATE PICKUP & DELIVERY STRUCTURE THROUGH THE END OF 2011.
- WWL WILL MAINTAIN OUR CALIFORNIA TERMINALS AND RELATED PICKUP & DELIVERY STRUCTURE IN ARIZONA & NEVADA THROUGH THE END OF 2011.
- WWL HAS CLOSED THE GARLAND (Dallas), TEXAS FACILITY EFFECTIVE 10/30/2011.
- WWL HAS DISCONTINUED SERVICE TO CANADA.
- WE HAVE EXPANDED DIRECT LTL SERVICE FROM OUR MORGANTON, NC FACILITY (see \*below)
- ALL OTHER OPERATIONS ARE "BUSINESS-AS-USUAL". INCLUDING THE TERMINALS IN TUPELO, MS; ORLANDO, FL; JEFFERSON, WI; MORGANTON, NC; AND MARTINSVILLE, VA. AND FREIGHT MOVEMENT TO THE NORTHEAST, MID-ATLANTIC, FLORIDA/SOUTHEAST, MIDWEST, AND DEEP-SOUTH REGIONS. You can view our new service map here: <http://www.worldwidelogisticsinc.com/maps.htm>

### HERE ARE THE DETAILS BY REGION OF ORIGIN:

#### 1.0 SHIPMENTS ORIGINATING ON THE EAST COAST:

**Moving to California:** All shipments originating at any of our facilities on the East Coast will be processed through our CA terminals through the end of the year (2011).

**Moving to the Pacific Northwest:** All freight picked up by WWL on the east coast and destined to the pacific northwest (Washington, Oregon, Idaho, Montana, British Columbia and Alberta) will be consolidated in our Morganton, NC facility and transferred to Northwest Furniture Express. They will maintain all rate structures for a period of time. For more information, contact them at: 828.475.6377 Their website is [www.nwfurnitureexpress.com](http://www.nwfurnitureexpress.com)

#### \* Moving to:

- The Southwest states of Texas, Arizona, & New Mexico
- The Midwest states of Oklahoma, Kansas & Missouri
- The Western states of Utah & Colorado
- The deep South states of Arkansas, Alabama, Mississippi & Louisiana

**Will now be delivered as direct LTL loads from the WWL Morganton, NC terminal.**

**ALL OTHER EAST COAST FREIGHT WILL MOVE "BUSINESS AS USUAL"** All other shipments originating in the east will be handled as normal and per our service map. See <http://www.worldwidelogisticsinc.com/maps.htm> and handled through the WWL Martinsville, Morganton, Jefferson and Orlando terminals.

#### 2.0 SHIPMENTS ORIGINATING IN CALIFORNIA:

**Moving to all points in California:** Intrastate service will be maintained through the end of 2011.

**Note:** WWL has signed a letter of intent to partner with American West to handle all intrastate California shipments. We are very confident the deal will be finalized and that these shipments will be transitioned to them.

**Moving to Arizona, Nevada, Utah and New Mexico:** Service will be maintained through the end of 2011.

**Moving to all points on the East Coast and Florida:** Service will be maintained through the end of 2011.

**Moving to all points in the Midwest:** Service will be maintained through the end of 2011.

**Moving to Texas, Alabama, Arkansas, Colorado, Kansas, Oklahoma, Nebraska, Louisiana, Mississippi, and Missouri:**  
We have discontinued all freight movement to/from the west coast into these states (this is the region formally serviced by our Garland (Dallas), TX terminal).

**Moving to Canada:** All service to Canada has been discontinued.

### **3.0 SHIPMENTS ORIGINATING IN MISSISSIPPI AND FLORIDA:**

Shipments originating from our Tupelo, Mississippi and Orlando, Florida terminals will continue "business as usual" to the areas defined in our service map. See <http://www.worldwidelogisticsinc.com/maps.htm> . Please note that shipments to California and the Pacific Northwest states have been discontinued.

### **4.0 SHIPMENTS ORIGINATING IN THE MIDWEST:**

Shipments originating from our midwest terminal in Jefferson, WI will continue "business as usual" to the areas defined in our service map. See <http://www.worldwidelogisticsinc.com/maps.htm>

### **5.0 FUTURE PLANS:**

You need to be aware that we are evaluating our business model in terms of the role the Puyallup, WA terminal will play. We can't make an official announcement at this time but we plan to have final plans to announce the week of 11/7/2011.